



SMART AIR DEHUMIDIFIER · 20 & 25 LITRE

Thank you for your purchase!

To help you get started, we've put together a short guide with a few tips & tricks. If you get stuck, you can always contact us at:

support@luchtontvochtigerwinkel.nl.

Kind regards,

Femke, Michiel, Jay & Rick

 We always recommend reading the manual!

TIPS & TRICKS TO GET STARTED QUICKLY

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1. Installing the app

WHAT YOU NEED



Your own Wi-Fi password



Tuya app

STEP-BY-STEP

- 1 Turn on the dehumidifier and press the Wi-Fi symbol on top of the control panel for a few seconds.
- 2 Download the app (Tuya; free to download from the App Store / Google Play Store).
- 3 Create a new account in the app (select your country, enter your email address, enter the verification code (check your spam folder if needed), set your password, then tap "Go to app" in the top right).
- 4 Tap the + sign in the top right and select "Add device", then continue.
- 5 Select the Helthome dehumidifier.
- 6 Select your Wi-Fi network and enter the password.
- 7 You'll now enter the menu of your Helthome Smart Air dehumidifier.



2. Emptying the reservoir

The plastic cap on the water reservoir can be quite stiff to remove. This gets easier with use. However, you can simply leave it in place when emptying the reservoir – there is an opening on the side to pour the water out.



3. Noise

The Helthome Smart Air 20 litre and 25 litre are relatively quiet dehumidifiers for their capacity.

Since the manufacturer's lab dB figures are ideal values, and at home devices often sound (slightly) louder due to reflections and vibrations, we carried out the test ourselves.

- **Test setup:** 1 m distance and 1 m height · A-weighting (Leq, 30 s) · living room 18–22 m².
- **Measuring tool:** iPhone app (indicative)

OUR RESULTS VS. THE FACTORY FIGURES FOR THE HELTHOME SMART AIR 20 & 25 LITRE

FACTORY FIGURES

41–43 dB

Our test:

| 20L Smart Air | | 25L Smart Air | |
|---------------------|-----------------------|---------------|--------------|
| Night | quietest profile | 43 dB | 43 dB |
| Auto | daily use | 44 dB | 44 dB |
| High/Laundry | fastest drying | 45 dB | 45 dB |
| Purify mode | air purification only | 40 dB | 40 dB |

CONCLUSION

The Helthome 20 and 25 litre are relatively quiet for their capacity. For light sleepers we recommend the 12 litre models, or using this capacity in the bedroom during the day rather than at night. For an office, living room or utility room they are an excellent fit.

💡 **Tips & tricks**

- **Level it out:** this reduces vibrations.
- **Free space:** 30 cm all around, especially at the back (less turbulence noise).
- **Surface:** a rug/mat/yoga mat reduces vibrations.
- **Placement:** ideally 50 cm away from a corner.
- **Maintenance:** keep the filter/HEPA clean so the fan doesn't have to work as hard.
- In a cold room (<15 °C) the device has to work harder and sounds heavier.

📄 **Hearing a hum?**

- Place it on a soft surface or rubber granulate.
- Press gently on the panel/tank: does the noise change?
- Still there? Contact us and we'll find a solution together!



4. Air purification function

The air purification function of this machine is always on, as long as the HEPA filter is fitted at the back. So you don't need to switch the purification function on separately. If you do switch the purification function on, the device only purifies the air and does not dehumidify. Want to dehumidify but not purify? Then don't fit the HEPA filter at the back of the machine, or remove it.



Please note

if you turn on the air purification function via the device or the app, the ioniser function also switches on automatically. Don't want to use the ioniser? You can switch it off on the machine by tapping this icon.

CLEANING AND REPLACING

A HEPA filter is made of finely pleated paper/fibre material. It should be replaced every 3–6 months (depending on use).

CLEANING THE DUST FILTER IN GOOD TIME

Carefully vacuum the filter with a soft brush attachment. Then rinse it (without using soap) and let it dry on a towel. Once dry, it can be put back.



5. Troubleshooting and hard reset

Sometimes the dehumidifier may not do what you expect – for example, no (more) water is being collected. First check the following:

- ✓ Check that the reservoir with float is correctly fitted.
- ✓ Is the water tank full? (Indicated by the red icon.)
- ✓ Using a drainage hose? Check that it is pushed firmly over the outlet nozzle and not kinked.
- ✓ Check that the device is not in air-purification mode (it won't dehumidify then – see section 4).

Checked everything and all looks fine? Then carry out the “hard reset” below.

Hard reset (power reset)

- 1** Turn off the device.
- 2** Unplug it from the wall socket.
- 3** Wait 10 minutes.
- 4** Plug it back in.
- 5** Turn on the dehumidifier.
- 6** Then: test the device in CONTINUOUS mode.

Then let the device run for at least 30–60 min on CONTINUOUS (CO) or on the lowest RH setting.

How do I set it to CONTINUOUS (CO)?

Press the droplet icon (mode/RH setting) several times until “CO” appears on the display. Note: the droplet icon lets you set the desired humidity (RH) or switch the device to continuous mode.

6. Error in the manual

Our apologies – on page 9 of the manual, under the heading “Continuous drainage”, there is an incorrect sentence:

It reads “...unplug the drain from the socket”, which should of course be “...unplug the dehumidifier from the socket”.